



Aged & Community Services
SA & NT Inc

246 Glen Osmond Road Fullarton
Tel: (08) 8338 7111 Fax: (08) 8338 7077
www.agedcommunity.asn.au

Bereavement Support Workshop—Assisting Staff and Volunteers in Residential and Community Care in Coping with Death and Grief

Date: Monday 19 October 2009

Time: 9.00 am–4.00 pm

Venue: ACS Training Room, 246 Glen Osmond Rd Fullarton

Morning tea, lunch and afternoon tea will be provided.

Presented by: Ann van der Zwaag, Counsellor and Educator, Alfred James Bereavement Educational Services

**ALFRED
JAMES**
SINCE 1922

Designed for:

All staff and volunteers in residential aged care, community care, and retirement living have to cope with the death of residents and clients, and support family members after the person has passed away. This one-day workshop will assist all staff in reflecting on their relationships with residents/clients, feeling comfortable in talking with and supporting relatives and in looking after themselves and colleagues.

Contents:

*** Regarding the invisible and staying with the experience**

...exploring the assumptions we may have about death and grief.

*** No-one ever asked me**

...responding to someone who is hurting is easier than we may think.

*** I'm affected as well!**

...steps we can take to protect ourselves and help each other when someone's death affects us at work.

*** I've always wondered...**

...clarifying any misinformation about funerals that may be held by staff or clients and gaining accurate, current knowledge.

A range of useful materials will be available to participants at the workshop and Ann will be happy to follow up on concerns and questions if time runs out on the day.

Participant feedback from Ann's previous session at ACS:

"A very difficult subject to discuss; presenter did a great job in breaking down issues that can pose perceived barriers to staff in dealing with bereavement."



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Please complete the details below and FAX to (08) 8338 7077.

Registration fee (inc. GST)

ACS Members

Non Members

\$165

\$248

Name: _____

Position: _____

Name of employer/facility: _____

Address: _____

Phone: _____ Fax: _____

Email: _____

Special requirements (access, dietary requirements): _____

Terms & Conditions

Bookings: Must be made prior to the workshop on the registration form provided and FAXED back to ACS SA&NT 8338 7077. (Please note no telephone bookings will be accepted.)

Payment: An invoice will be issued upon receipt of registration and payment can be made by: **Cheque** – cheques should be made payable to ACS SA&NT and mailed to 246 Glen Osmond Road, Fullarton SA 5063 **Direct Credit** – payment can be deposited into ACS SA&NT bank account ANZ Bank Hutt Street BSB 015 056 Account 1001 04624. The relevant Invoice Number must be quoted to enable identification.

Registration transfer or cancellation: Cancellation of registration can be made up to five working days before an event. Cancellations made less than five working days before an event will be charged a 50% cancellation fee. A Credit Note will be issued if the account has been paid. Full payment is due for 'no shows' except in exceptional circumstances. Transfer of a registration is permitted to a colleague within the same organization, or another organisation that is an ACS SA&NT member. Notice must be received by ACS in writing (email, fax, mail) at least five working days before the event. A 10% administration fee will be charged if the request for transfer is received 5 or less days before an event.

Course cancellations: ACS SA&NT reserves the right to cancel events if sufficient numbers are not achieved. In the case of a cancellation by ACS SA&NT all registration fees will be refunded in full.

Please note this registration is not an invoice.

ACS SA&NT will forward a confirmation and invoice for payment upon receipt of this registration.