

# Embracing Workforce Diversity

*Creating a culturally competent organization*

17 November 12.30—4.30 PM

\$88



**Workshop delivered by Sophie Diamandi and Patricia Muncey, Directors Working Culture and Rosa Colanero CEO, Multicultural Aged Care Inc.**

**Creating an organization that is comfortable and competent in working with culturally diverse clients**

- Recruiting for a culturally diverse workforce
- Developing and retaining staff who are culturally competent
- Undertaking organizational audits including
  - Reviewing policies and procedures
  - Accessing structures and systems
  - Client experience of services
  - Management and supervisory issues

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Multicultural Aged Care



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