

The National Report

24 June 2010 – Issue 233
Aged & Community Services Australia



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Aged Care Plea for Action

Australia's aged care industry on 23 June published an open letter to the Prime Minister to highlight the dramatic shortfall in funding.

ACSA CEO Greg Mundy said the decision to write an open letter was not taken lightly. "The Government has recognised that there are funding problems in aged care, this is one reason why they have asked the Productivity Commission to conduct an Inquiry. We welcome the Inquiry, it is a great improvement on denying that there is a disconnect between funding and real world costs. The Inquiry will not report until 2011 though and, in the meantime, older people are the losers."

ACAA CEO Rod Young said the situation was intolerable. "The Prime Minister is supposed to understand the importance of a balanced budget and yet he expects aged care providers to operate in the red," he said.

Two weeks ago the Federal Government announced a 1.7 per cent funding increase for aged care services as the minimum wage was increased by 4.8 per cent and cost of living indicators (CPI) measured 2.9 per cent.

ACIC said no business, including aged care providers, could continue to deliver services at the same quality or operate effectively under these circumstances.

"Our industry-remains committed to working with the Government to implement long term reforms needed to sustain aged care.

The sad reality is that there are older people receiving care today who don't have the luxury of waiting for the system to be overhauled. They need to be assured the services they are receiving will continue unabated and not limp along before finally collapsing.

We have urged the Government provide an additional supplement of 1.75 per cent effective from July 1.

Prime Minister we need action now.

Minister Elliot has responded by citing the 5.2% increased funding figure per resident, given in evidence by the Department in the recent Senate Estimates hearing. ACSA points out that this figure, which is an average over three years, merely reflects increases in care needs funded under ACFI- not cost increases for labour, services or materials (such as smoke and mirrors?)

Register for the Biggest and Best Aged Care Event of the Year

The conference brochure is now available and on-line registration is now open for ACSA's National Conference, Explore the Possibilities to be held in Hobart from 19-21 September. ACSA's National Conference is always the biggest and best event on the Aged Care Calendar and this year promises to be no exception. Go to: www.agedcare.org.au.



The Grand Plan, devised by the Campaign for Care of Older Australians (CCOA), will be launched in the media on Wednesday 30 June.

The Grand Plan is to get the whole community, including people working in aged care, involved in celebrating the grand older people in our lives.

It also maps short and long actions for the reform of aged care – proposals that will be put to the Productivity Commission inquiry.

So far we have enlisted the support of the ABC's John Safran and his sometime media partner Father Bob Maguire, as well as model Erika Heynatz, to be public faces of the Grand Plan - to get people thinking and talking about the grand people special to them and the importance of having quality aged care available when and where they want to access it. Sue Pieters-Hawke and Sophie Pieters-Hawke have kindly provided stories about their grandmother and mother for The Grand Plan website www.thegrandplan.com.au which will go live this week.

We would like you to do the same and be a Grand Fan. Email your story, and it only has to be around 150 words with a photo of you and your grand person, to Pat Sparrow at ACSA - psparrow@agedcare.org.au so it can be loaded on to the website. Tell your family, friends, colleagues and encourage them to share their stories.

When you visit the website you can also send a postcard to a grand person – it's easy and a great way to make someone feel valued. A simultaneous email will be sent to their local MP encouraging them to support reforms in aged care.

We can all play a role in making the vision for aged care a reality and celebrating grand Australians. Visit www.thegrandplan.com.au for all the details on The Grand Plan. Don't forget to check out new National Partner Clear Solar's special Grand Plan offer below. CCOA comprises 11 national aged care organisations including ACSA.

Clear Solar New ACSA National Partner

ACSA are delighted to welcome on board Clear Solar a leader in the Australian renewable energy industry as a new National Partner. Clear Solar's Aged Care Specialist is Todd Gehring, his email is: Todd.Gehring@clearsolar.com.au.

Clear Solar's Grand Plan Offer

**BE A GRAND FAN & WIN YOUR GRAND PERSON A GRAND PRIZE!
7 SOLAR ENERGY SYSTEMS TO WIN!**

Get behind the Grand Plan for our Grand People and you will not only be joining the campaign to improve access, choice & sustainability for Australia's Grand People but you could also win your Grand Person a Grand Prize!

As part of the Grand Plan campaign, Clear Solar, a leader in the Australian renewable energy industry, has kindly donated a 1.44kw grid interactive solar power system valued at \$7,900! There are seven systems on offer (one in VIC, NSW, QLD, WA, ACT, SA & TAS) and all you need to do to win is email your 'Grand Person' quote and/or photo to Pat Sparrow (psparrow@agedcare.org.au) by 30 June 2010. (Refer below for the Terms & Conditions of this offer).

This energy generation technology can help significantly reduce power consumption in your Grand Prize winners' home – over the next 25 years and beyond! This reduces the homes expenses allowing the savings to be spent on improving quality of life, comfort or social activities.

In addition to the prizes offered above, as a way of thanking you – the people involved in the provision and care of our elderly - Clear Solar would like to extend a trade special price for those involved in the aged care industry.

At a minimum a 1.44kW solar system, valued at \$7,900, and normally available to households for \$2,990 (after rebates) is offered to you or your colleagues for just \$2,490 (a \$500 discount just for providing care to our valued elderly people). Depending where you live this price can be as low as \$1,500!

To qualify for this industry special simply email your name, address and phone number to Aged Care Specialist Todd Gehring (todd.gehring@clearsolar.com.au) who will contact you to step through the technology, what it may do for your power bills and the trade price applicable to your home.

Alternatively, if you own or operate a facility, retirement village or other care provision service, Clear Solar's specialist Aged Care division would be delighted to offer an introductory on-site consultation to provide insight and advice on how a renewable technology solution may benefit you and those you care for. Simply email todd.gehring@clearsolar.com.au

Terms & Conditions

The terms of this offer are:

- supply, provision, installation and certification of the system included in the price;
- the winner must assign their Renewable Energy Certificates to Clear Solar as part of the offer (standard with process, more details available on request);
- Some surcharges apply - these being travel charges of 70-150kms from capital city GPO (\$200 charge applies) and beyond (150-400kms = \$400 charge, rate at per km charge thereafter)
- this offer does not include provision of a digital meter which is supplied by your power retailer and distributor. Clear Solar will coordinate installation of the meter and whilst not mandatory it is recommended (in order to qualify for local tariffs) - more information is available through Clear Solar;
- Winner must claim prize directly through our Aged Care specialist, Todd Gehring (0457 702 960), or todd.gehring@clearsolar.com.au;
- system may be upgraded at winner's request, to be made larger based on their energy consumption/objectives etc (upgrades will be charged at standard Clear Solar rates).

ACSA Awards for Excellence

Congratulations to all the winners of State awards for excellence in aged care.

These State winners, acknowledged for their commitment, dedication and innovation as part of their work in residential and community care will now be considered for the ACSA national awards for excellence.

The national winners will be announced at a presentation dinner sponsored by Hesta at this year's annual conference being held in Hobart from September 19 - 22.

ACSA will be contacting all finalists with details of the National Awards Presentation over coming weeks.

And the national Award finalists are:

Volunteer: Ian Gilbert, IRT, New South Wales
Lilian Antonelli, Assisi Centre, Victoria
Kathleen Medwin, Emmerton Park, Tasmania
Cosmo Camporeale, Assoc Nazionale Famiglie Degli Emigrati, SA
Rita Stemmerik, Waminda, SwanCare Group, WA

Trainee: Michelle Coolwell, UPA NSW
Suzanne Beaston, Bupa Care Services, Victoria
Margaret Byrne, Freemasons Homes of Southern Tasmania
Sue Hummerston, Uniting Church Homes, WA

Employee: Alice Satterthwaite, Churches of Christ Care, Kenmore, Qld
Maida Chand, UnitingCare Ageing, NSW
Mary Reid, Warramunda Village, Victoria
Carol Pamlin, Queen Victoria Home, Tasmania
Carol Elliott, Barunga Village, SA
Margaret Hoare, Bramar Presbyterian Care, WA

Organisation: D & R Community Services, Cairns, Queensland
Illawarra Retirement Trust, NSW
Warramunda Village, Victoria
Hyon Eldercare, Tasmania
Barunga Village Inc, SA
Braemar Presbyterian Care, WA

Media: UnitingCare Ageing, NSW
Benetas, Victoria
LifeCare – Churches of Christ, SA
Uniting Church Homes, WA

Industry

Supporter: Jenny Smith, SSS Australia, Qld
SmartCare, NSW
Verso Consulting, Victoria
Combined Charities, SA
EPAC Salary Solutions, WA

Queens Birthday Awards

There were disappointingly few awards made for “service to aged persons”, or aged care in the recently announced Queen’s Birthday honours awards. A quick perusal showed only four recipients, including one for someone also honoured for his work for tennis.

It is up to all providers, services and those working in aged and community care to change this situation, as awards are made by nominating someone for an award. It is not a difficult process although it can be lengthy - as evidenced by several awards always being made to a deceased person.

If you value the contribution, hard work and commitment of your colleagues, your workers, and your volunteers, let your community and all of Australia know by nominating them for an award. Details are available at: <http://www.itsanhonour.gov.au/honours>

Come to National Conference in Hobart and Help ACSA Build a National Photographic Library.

Ever thought you’d seen a familiar face in an advertisement for an aged care product, or in an aged care magazine? Chances are it is the same image, chosen – and paid- for its impact from an international photographic agency. However with the high cost of images, the relative lack of new ‘talent’ and the growing use of older people in advertisements and campaigns, the same faces are becoming familiar and are sometimes used to promote a conference, a continence product and positive ageing!

ACSA wants to develop a national photographic collection for its own, growing, needs- Agendas magazine, image campaigns, conference promotion and signage, national reports and so on- and those of its state associations and members.

It will hold a special workshop at the ACSA National Conference on Tuesday 21 September at 1pm, to identify sources- both services and individuals- who by their work, expertise and interest may be able and willing to contribute images to the proposed collection.

Larger facilities and services may already commission or employ photographers to provide images of their own residents, clients, families and staff and activities and they may be willing to enable wider, but controlled use of their images. For example South Australia’s Helping Hand not only has a keen amateur photographer as CEO (Ian Hardy), but also has a professionally qualified photographer on staff.

Helping Hand will be attending the conference workshop, but hopefully at least other service organisations- ideally one in each state will also send along someone who knows what they can offer in the way of resources to the project.

ACSA knows of one Queensland organisation who has an international news photographer as a volunteer, but you don’t have to be at this level to want to assist.

The aim will be to ultimately develop a web based library which will show images, record legal approvals from subjects for future use, and detail the use of individual images. These images will need to be of very high quality standard (raw).

If you plan to attend, or if you can't come but wish to be involved, please email Heather Stevens at ACSA (hstevens@agedcare.org.au).

Registration and all Conference details at www.agedcare.org.au

Productivity Commission Inquiry into Aged Care

Developing a better approach to quality assurance and risk management in aged care will be a major focus of the Productivity Commission's inquiry into aged care.

Australian Ageing Agenda online reported that Commissioner Robert Fitzgerald told the Aged and Community Care Victoria (ACCV) State Congress that the sector has too much red tape. "It's already clear to us that the regulatory burden in the aged care system is disproportionate," he said. "The regulation in this sector is greater than the regulation required for running a hospital – the reason is that we no longer understand risk." "We are not good at understanding risk; at assessing it, managing it and ultimately financing it."

Mr Fitzgerald said aged care regulation tends to be driven by short-term political objectives with few real benefits for consumers and unintended consequences for providers. "The real problem in aged care is that regulatory reform is driven by high profile incidents that attract public criticism," he said. "These incidents create a political risk for the government and its response is to introduce new regulation which doesn't necessarily improve quality.

"But the aged care sector can't just complain that it is overregulated ... You need to come up with a system that protects quality and addresses the needs of the government to protect its political risk as well."

The comments echoed concerns about the government's 'zero risk' approach to quality control which were raised in the commission's review of the regulatory burden on social and economic infrastructure services last September.

Mr Fitzgerald said the inquiry process would give aged care providers the opportunity to re-shape the sector. But he added that the inquiry was not designed to promote the interests of providers but consumers. "We are not starting from the perspective of what is good for governments or what is good for providers but what is good for ageing Australians."

"Many inquiries in this area have looked at aged care purely from a financing point of view so it's important to start by looking at the needs and aspirations of older Australians."

He urged aged care providers to get involved in the inquiry, not just with problems, but also solutions.

Submissions to the inquiry must be received by Friday, 30 July and the commission will release a draft report in December. It will hand the final report to the federal government in April 2011. Details about the inquiry process at www.pc.gov.au/projects/inquiry/aged-care

No Conflict of Interest by Acting Aged Care Commissioner

Minister Elliot has said that the temporary Aged Care Commissioner has no conflict of interest, even though he is a 'non-executive' director of private aged care provider, Riviera Health. Her comments came in response to concerns raised by the Combined Pensioners and Superannuants Association of NSW and advocacy group Aged Care Crisis. Mrs Elliott said that Professor Kelly has provided her with documentation stating he [has] taken a formal leave of absence from all aged care work...

Mrs Elliot said a merit selection process is currently being conducted to find the next full time commissioner.

Information Technology in Aged Care Conference

Smart Aged Care The e-Health Revolution

There's still time to register for the Information Technology in Aged Care conference to be held at the Sofitel in Melbourne on the 26th and 27th July and the IT Awards Dinner on Tuesday 27th July. There is a great program of speakers and opportunities for networking with your peers. Details at <http://www.itac2010.com.au/>

Aged Care Regulatory Amendments- Subsidies and Supplements

Minister Elliot has tabled a number of aged care(residential aged care) amendments relating to CAP, bolus and non bolus feeding, oxygen supplements, flexible care subsidies for innovative care services, transition care, EACH and EACHD, community care subsidy, viability supplement, basic subsidy amount, adjusted subsidy reduction, and participants in the hearing services voucher system.

Possible GST Hike for Retirement Village Developers

The ATO has released draft regulations on how GST applies to retirement village developers.

Under the draft GST regulations the amount of GST payable by a retirement village developer would increase during construction because fewer GST credits would be available-down to as low as 50%.The regulations would also decrease profitability of the overall development by applying GST to loans and also increasing the amount payable at sale.If the regulations go through, the ruling could affect transactions from up to four years ago.

The ATO is taking submissions about the proposed regulations until 23 July. Send comments to Steven.Iselin@ato.gov.au

Nominations Open for the 2010 National Disability Awards

Nominations for the 2010 National Disability Awards are now open for individuals and organisations. The awards, now in their fourth year, celebrate and acknowledge the contribution and achievements people with disability make to the community. The awards also recognise individuals, organisations and businesses that have improved opportunities for people with a disability, such as greater inclusion, participation or employment.

Award nominations need to be lodged by July 16, with recipients announced at an awards ceremony in Canberra on Tuesday, November 23.

Nominations can be made at www.idpwd.com.au or by calling 1800 440 385.

Mandatory Reporting of Health Professionals

The new national regime for mandatory reporting of health professionals will apply from 1 July 2010. The *Health Practitioner Regulation National Law* makes all health professionals liable to make mandatory reports in relation to the conduct of other health professionals. This will cover nurses working in residential and community aged care.

For further information go to <http://www.ahpra.gov.au>

Consumer Consultation Wanted on New National Cancer Agency- by July 15

The Government will amalgamate the national lead cancer agency, Cancer Australia, with the successful National Breast and Ovarian Cancer Centre (NBOCC), the Government's expert centre on breast and ovarian cancer control, to form a single national cancer control agency.

A Working Group has been established to oversee and advise on the proposed transition. Stakeholders and consumers can provide their comments on the amalgamation to the Working Group via the email cancerconsultation@health.gov.au by 15 July 2010.

Government Streamlines Age Pension Forms

The Minister for Human Services, Chris Bowen MP, has announced changes to procedures for Centrelink customers transferring to Age Pension as part of its service delivery reform agenda by cutting unnecessary paperwork.

The 50,000 existing customers receiving Carer Payment, Disability Support Pension and Newstart Allowance no longer need to provide full descriptions of their income and assets to Centrelink again if they are already receiving a payment when they reach Age Pension age.

Instead, Centrelink will now only need to assess the impact of superannuation, accommodation and confirm residency requirements for existing customers. Customers are still required to advise of any changes to their income and assets to avoid the risk of being overpaid by phoning 132 300 or visiting their local Centrelink office.

For more information on service delivery reform visit <http://www.worksforyou.gov.au>.

Australia's Health 2010 AIHW Report

Australians generally enjoy good health, and as a nation we are among the healthiest in the world—but there is still room for improvement, according to the latest national report card on health, released by the Australian Institute of Health and Welfare (AIHW).

The report brings together the latest available national statistics on health, showing an industry growing at a faster rate than inflation, and faster than the population.

For example, hospital admissions in Australia rose by 37% in the 10 years to 2007–08, and health expenditure per person rose by around 45% in real terms. Employment in health occupations grew by 23% between 2003 and 2008, almost double that across all occupations.

New and better technologies, high community expectations, the ageing of our population, and increases in chronic disease as the population ages are all driving that growth.

The report shows that Australia's life expectancy at birth remains among the highest in the world—almost 84 years for women and 79 years for men—and survival rates for people diagnosed with life-threatening diseases such as cancer and cardiovascular disease (CVD) are improving. www.aihw.gov.au

Protected Meal Times in Hospitals to Cut Hospital Malnutrition

Malnutrition in hospitals could be slashed and Australia's health bill cut if hospital staff help elderly patients to eat, according to dietitian researcher Adrienne Young, from the Queensland University of Technology.

Nearly one in three elderly hospital patients are malnourished, and a further 60 per cent are at risk of malnutrition, she told a recent Dietitians Association Conference. The supply of hospital food to these patients could be improved, but assistance for elderly people at meal times should be a priority.

'The food often comes in portion packs that can be hard to open, or the patient can't sit up out of bed making it difficult to cut up their food. Half an hour later the tray is taken away – and the patient hasn't touched the food,' Ms Young said.

Adding to problem, she said hospital meal times are often interrupted by drug rounds, non-urgent visits from health staff and cleaning.

Ms Young and her colleagues trialled the introduction of 'protected meal times' at the Royal Brisbane and Women's Hospital.

"Protected meal times allow patients to eat their meals in peace, give staff more time to focus on patients who need help to eat, and help staff keep track of a patient's food intake," she said.

She said studies using feeding assistants at meal times have shown this to improve the level of nutritional care provided to patients.

Call for More Organisations to Join Companion Card Scheme

The Minister for Community Services, Jenny Macklin, and the Parliamentary Secretary for Disabilities, Bill Shorten, have called on more Australian organisations to join the National Companion Card scheme to help make entertainment, sport and recreational activities more accessible to people with disability.

The scheme provides people with a severe disability two tickets for the price of one, so they can bring along a carer for free. The national scheme, launched in December 2009, now has 26 national affiliates who provide Companion Card holders with access to over 1,700 venues, 400 events and 17 tournaments or fixtures across the country without charging for their companion.

Mr Shorten said that there were still many organisations that were not members, and urged them to consider signing up for the Companion Card.

For more information visit <http://www.companioncard.gov.au>

National Community Housing Standards Manual

The third edition of the National Community Housing Standards Manual, which outlines benchmarks for good practice in community-managed housing, has been released. The National Community Housing Standards Manual provides an up-to-date nationally consistent framework for community housing which addresses issues concerning good governance, tenant services and improved asset management. This resources can be downloaded from <http://www.chfa.com.au/ShowDoc.aspx?ID=2136>

Palliative Care Resources in 21 languages

Palliative Care Australia has translated three of its most popular resources into 21 languages: *What is palliative care?*, *Asking questions can help: An aid for people seeing the palliative care team*; *Facts about morphine and other opioids in palliative care*.

These resources can be downloaded from www.palliativecare.org.au

Asthma Among Older People in Australia

This AIHW report is available at www.aihw.gov.au

Coroner's Recommendations on Smoking Practices at Residential Aged Care Homes

The Department has contacted all Commonwealth subsidised aged care services, sending them, 'for urgent attention', details of a South Australian coroner's report, relating to the preliminary findings of an inquest into the death of a resident of a residential aged care home.

The Deputy State Coroner has indicated '...that the practice of allowing residents who are disabled by dementia and /or by deficits in terms of manual dexterity to smoke while unsupervised, is intrinsically unsafe.' The findings address the need for the appropriate assessment and close supervision of a resident who is smoking.

Healthcare Identifiers

The draft regulations for the national healthcare identifiers have been revised and the Government will propose amendments to the Healthcare Identifiers Bill to respond to issues raised during public consultation.

The amendments will make the legislation safer and more secure and increase parliamentary oversight of the Healthcare Identifiers Service.

The revised draft regulations released as part of the consultation process can be accessed at: www.health.gov.au/eHealth/consultation.

Right to Refuse Treatment Judgement in South Australia

In South Australia, an unnamed woman has argued that her nursing home would be breaching the law if it continued to feed her against her express wishes and the court agreed.

This has re-ignited the 'right to die' debate, just as the West Australian case did last year that gave paraplegic, Christian Rossiter, the right to refuse his food through a percutaneous endoscopic gastrostomy(PEG) tube inserted into his stomach at his Brightwater facility. Rossiter died within six weeks of the judgement.

Aged care facilities should consider seeking legal advice and encourage residents to file 'advance care directives' (ACDs). There should be no assumptions when it comes to delivering humane and ethical care- a mentally competent adult does have the right to refuse treatment and it is their carers duty to abide by their wishes, but always look to the law before taking any course of action.

Consultation Forums on Community Services Training Package (CHC08).

The Community Services and Health Industry Skills Council is holding free national consultations in every State and Territory, and online questionnaires to receive industry feedback on draft additions and changes to the Community Services Training Package (CHC08). The draft changes are intended to assist volunteer tutors who provide adult LLN support, and workers in community services who work directly with clients with low LLN skills. Registrations for the forums are now open and the online industry feedback material is now available at <https://www.cshisc.com.au>

Parliamentary Library Analysis of Health and Aged Care in the 2010-11 Budget

Politicians and the public who want an independent analysis of the budget's impact on health and ageing can go to the Parliamentary Library's analysis.

<http://www.aph.gov.au/library/pubs/RP/2009-10/10rp17.pdf>

Rural Health Workforce Retention Study

High turnover of health workers in rural and remote areas leads to avoidable recruitment costs, according to a study by the Australian Primary Health Care Research Institute (APHCRI) at the Australian National University.

The research found that many small rural and remote communities experience high levels of staff turnover, but describes a range of retention strategies that will help services hold on to staff.

www.anu.edu.au/aphcri/Domain/RuralRemote/index.php

The Mobile Skilled Workforce Report

One of the by-products of globalisation is an increasingly mobile and transitory workforce, but what does this mean for rural Australia, and how can rural communities make better use of the highly skilled people moving through their towns?

These are two questions addressed in this new report released by the Rural Industries Research and Development Corporation.

The Mobile Skilled Workforce is Australia's first ever study into how rural communities can capture the significant advantages that can flow from highly skilled professionals working temporarily in their towns.

<https://rirdc.infoservices.com.au/items/10-077>

Time for a Revolution in Attitudes to Dementia

Alzheimer's Australia has released two new publications calling for a revolution in attitudes to people with dementia and in health policy.

- Professor Julian Hughes to the Press Club ***Ethics and Decision Making in Dementia Care***. This wide ranging talk looks at the ethical framework developed by the Nuffield Council on Bioethics and examines the day to day ethical issues that dementia raises in respect of timely diagnosis, relationships between the person with dementia and the carer, approaches to palliative care and end life and to the need for investment in dementia research.
- Glenn Rees, CEO, Alzheimer's Australia in his address to the recent Hammond Care Conference titled ***"Dementia: Evolution or Revolution?"*** concludes that over the last 30 years, significant progress has been made in respect of dementia in service provision and public policy, but that public health policy has not positively embraced dementia as a major chronic health disease. The attitude to cancer and heart disease in the last century was "Lets beat it", but there is very little in current health policy or the health reforms that address the need for timely diagnosis, the need to make hospitals less dangerous places for people with dementia, embrace dementia risk reduction or the need for investment in research. A first step in a more positive societal attitude to dementia requires the health system itself to treat dementia as a serious issue. *Both these publications can be found on the home page of Alzheimer's Australia* www.alzheimers.org.au

Survey to Collect Christian Memories from Childhood

In association with UnitingCare Ageing Northern Sydney Region, Pennant Hills Uniting Church is developing an audio-resource and associated kit based on research into the childhood Christian memories of about 1000 older Australians from different locations and denominations.

The resource will consist of the hymns, choruses, prayers, Bible passages etc most commonly mentioned by respondents to the survey. They will be recorded on a small, easy-to-use electronic device called Megavoice.

The survey may be filled in electronically and returned by email, or may be completed by hand on hard copy. The researchers would like to have many more people from all denominations respond to the survey so that our data-base is as comprehensive as possible.

If you would like a copy of the survey email fsharp@biqpond.net.au

IAHSA/AAHSA Global Conference & Exposition 2011 Conference in the USA: Celebrate Age

In 2011, the International Association of Homes and Services for the Ageing (IAHSA) will partner with the American Association of Homes and Services for the Aging (AAHSA) to host the [IAHSA/AAHSA Global Conference & Exposition](#) to *Celebrate Age*.

The conference theme, *Celebrate Age*, provides an excellent opportunity to showcase the most innovative programmes from around the world, along with an exciting forum for the exchange of both practical knowledge and new strategies focused on the provision of care and services for older adults.

Share your expertise, innovations and organizational successes with colleagues from all corners of the world. Accepted proposals will also be eligible for consideration for the 2010-2011 [IAHSA Excellence in Ageing Services Award](#).

Proposal submission deadline is 31 August 2010: details at submission site:

<http://www.iahsa.net/conferences/call/>

National Dementia Research Forum, Translating Research into Practice; Gold Coast, 23 -24 September, 2010

Hosted by the Dementia Collaborative Research Centres (DCRCs), the Annual National Dementia Research Forum will showcase the latest research in Quality of Life and Quality of Care for people living with dementia and their carers as well providing updates on intervention research, translation of research through education, diagnosis, treatment and management of dementia, drug treatments, and prevention of dementia.

For further details and registration go to: <http://www.dementiaresearch.org.au/>

Aged & Community Services Australia
Level 1, 36 Albert Road, South Melbourne Vic 3205
Ph: 03 9686 3460
Email: info@agedcare.org.au www.agedccare.org.au