



Australian Domestic & Family Violence Clearinghouse



# Ageing Safely Forum

*working across sectors to prevent violence & abuse of older people*  
**22<sup>nd</sup> — 23<sup>rd</sup> October 2009, Adelaide**

## Invitation

**Ageing Safely** brings together key policy makers and services across a range of sectors to focus on developing and implementing effective inter-agency protocols to address the abuse of older people in their homes.

With an innovative national approach, **Ageing Safely** aims to:

- Workshop a national discussion between government and the service sectors on good practice protocols
- Create a necessary new dialogue across sectors to respond to the violence and abuse of older people
- Reflect on ideas and practice in the complex issues of working with violence and abuse of older people

### Who should attend:

- Policy and Project Officers from government departments and agencies
- Workers from agencies and services working in the domestic and family violence sector
- Workers from the aged care and aged rights sectors
- Representatives and members of older women's networks and community organisations

We look forward to your contribution to this challenging forum, as we seek solutions to a growing problem facing our ageing population.

**AGEING SAFELY** is presented by the Australian Domestic and Family Violence Clearinghouse, in partnership with the Hawke Prime Ministerial Centre, the University of South Australia and the Older Women's Network NSW.



### Forum Organisers

For all enquiries regarding the Ageing Safely Forum, please contact the forum organisers, Happenings Australia:

Phone: + 61 3 9329 6400 - Fax: + 61 3 9329 6466 - Email: [s.sweetman@happenings.com.au](mailto:s.sweetman@happenings.com.au)

**REGISTER NOW** at <https://www.secureregistrations.com/AgeingSafely09/>



Australian Domestic & Family Violence Clearinghouse

## Ageing Safely Forum 22 - 23 October 2009, Adelaide

### Speakers and Panelists



**Associate Professor Dale Bagshaw, PhD**, recently retired, is an adjunct with the *School of Psychology, Social Work and Social Policy*, University of South Australia. For many years she was the Coordinator of UniSA's *Centre for Peace Conflict and Mediation, Hawke Research Institute*. Dr Bagshaw has managed many research projects with a focus on family violence and has published widely in books, journals and reports. In 2007, Dale, Dr Sarah Wendt and Dr Lana Zannettino wrote the SA State Plan for Prevention of Abuse of Older People. In 2009 they won a *Australian Research Council Linkage grant* (with five industry partners) to develop older-person-centred models of practice for the prevention of the abuse of older people by their family members and also wrote a Stakeholder Paper for the Australian Domestic & Family Violence Clearinghouse – *Preventing the Abuse of Older People by their Family Members*.



**Ludo McFerran** has worked in the domestic violence prevention field for thirty years across all aspects of the work: in urban and rural settings, in culturally diverse services, and across the range of service models. She has represented the family violence sector at national and state level, and has been a pioneer in national policy to introduce safe at home programs. She is a published author on comparative government approaches to domestic violence, national and international good practice in safe at home programs, and violence against older women. She is currently conducting research for the Older Women's Network NSW on homelessness and older women, and for the Clearinghouse on unions and workplace domestic violence policies.

### Panels and Workshops

Ageing Safely aims to promote dialogue across sectors on the pressing problem of violence and abuse of older people, stimulated by a number of panels and workshops with representatives from government departments, aged rights services, non-government organisations, academics and community organisations reflecting on the complex challenges faced in their area of work. Through this innovative national approach, we will highlight good practice around Australia in supporting older people and draw on the forum's collective expertise to propose real solutions to the challenges of protocol implementation.

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## Program Day One — Thursday 22<sup>nd</sup> October

**9am: Registration**

**10.00am: Forum Opening, Kuarna Welcome to Country**

**10.15am: Setting the Framework: Presentation of Papers**

- **Associate Professor Dale Bagshaw** - Preventing the abuse of older people by their family members
- **Ludo McFerran**- 'The disappearing age: a strategy to address violence against older women.'

**11.45am: Towards Effective Protocols**

A panel of representatives from state and territory governments will discuss the development and implementation of protocols for addressing the abuse of older people.

**2.00pm: Challenges and Milestones: *workshops facilitated by Aged Rights Services from across Australia***

Participants will critically examine some of the challenges in protocol implementation, such as addressing diversity; the impact of reporting abuse for an older person in a complex family setting; engaging services in improved responses, referral and collaboration across sectors.

**4.30pm - 5.00pm: Plenary Summarising Workshop Findings**

**7.00pm: Networking Dinner - optional**

**Ballroom 3, Sebel Playford, 120 North Terrace, Adelaide -**

Pre dinner drinks, 2 course sit down dinner, Tea & coffee - additional drinks will be available for purchase

## Program Day Two — Friday 23<sup>rd</sup> October

**9.30am - 1.00pm: Showcasing Good Practice**

Panels will demonstrate good practice in Australian services and organisations supporting older people, reflecting on effective responses, systems collaboration and interaction with government protocols.

**Training:** Representatives from organisations who are demonstrating good practice in training will outline their educational model and highlight how it contributes to skills enhancement and skills sharing across levels of government, aged rights and care, and domestic and family violence sectors.

**Health:** The panel on Innovation in health services from around Australia will reflect new approaches to addressing violence and abuse as a health issue, outlining how their service meets and responds to abuse, and how the health sector interacts with government protocols.

**Living in the Community (Housing, Home Care and Homelessness):** A vital issue in responding to the abuse of older people, this panel will address the complex housing needs of people who remain in the home where abuse is occurring, people living independently, and those who are homeless as a result of the abuse.

**Legal Issues:** From issues of consent in reporting to police, to the complex nature of financial abuse, this panel will address broad legal issues in response to the abuse of older people.

**1.00pm: Forum Close**

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# Ageing Safely Forum 22 - 23 October 2009, Adelaide

## Registration

You can register to attend the Ageing Safely Forum **online** or **via the attached form** at the end of this brochure.

**Online:** <https://www.secureregistrations.com/AgeingSafely09/>

**Forms:** can be supplied via Fax: +61 3 9329 6466 or Email: [s.sweetman@happenings.com.au](mailto:s.sweetman@happenings.com.au)

<b>FORUM REGISTRATION FEES</b>	<b>Early Bird</b> Closes 11 Sept	<b>Standard</b>
Government, University and Major National Charity Registration	\$275	\$300
Community Based Registration	\$225	\$250
Concession/Retired Registration	\$175	\$200
<b>NETWORKING DINNER REGISTRATION FEE</b>		
Dinner Ticket - Sebel Playford: Pre dinner drinks, 2 course sit down dinner, Tea & coffee (additional drinks will be available for purchase )	\$55	

All prices are inclusive of GST.

Included in your Forum Registration is morning tea, lunch and afternoon tea on day one and morning tea on day two.

### CANCELLATIONS

All cancellations must be received in writing to the forum managers. Any cancellations received 3 weeks prior to the conference (before the 1st of October) will receive a refund less \$25.00 (AUD) administration fee.

For cancellations received 2 weeks prior to the conference (before the 8th of October) will be refunded 50% of the registration fees paid. Any cancellation received after the 8th of October will not receive a refund of fees - name changes are allowed.

**REGISTRATION DEADLINE IS  
5pm, FRIDAY 9th OCTOBER**

**Please contact Happenings Australia (details below) if you have any queries**

**Forum Organisers**

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Australian Domestic & Family Violence Clearinghouse

# Ageing Safely Forum 22 - 23 October 2009, Adelaide

## Forum Venue

The Hawke Building is located within UniSA's City West campus; on North Terrace, Adelaide.

**Parking** close to the Campus is found on Hindley Street or at the Adelaide Convention Centre - other car parks are shown on the map below. Street parking is limited.

**Trams** between South Terrace and North Terrace are free at all times departing:

Monday to Friday: 8 am - 5.35 pm every 7.5 minutes on average

## The Bob Hawke Prime Ministerial Centre

Parking and transport guide



- |  |  |   |   |   |
|--|--|---|---|---|
| 1 Riverbank Car Park<br><i>Festival Drive</i>          | 5 The Terrace Car Park<br><i>98 North Terrace</i>              | 9 Light Square Car Park<br><i>Cnr Light &amp; Currie Street</i> | 13 U-Park Light Square<br><i>53 Light Square</i>          | 17 U-Park Topham Mall<br><i>52-54 Waymouth Street</i> |
| 2 Exhibition Car Park<br><i>North Terrace</i>          | 6 Blythe Street Car Park<br><i>12 Blyth Street</i>             | 10 Plaza Hotel Car Park<br><i>14-16 Solomon Street</i>          | 14 Playhouse Lane Car Park<br><i>20 Playhouse Lane</i>    | 18 Young Street Car Park<br><i>16 Young Street</i>    |
| 3 Festival Centre Car Park<br><i>King William Road</i> | 7 Hindley Street Car Park<br><i>30 Hindley Street</i>          | 11 Burnett Street Car Park<br><i>10-14 Burnett Street</i>       | 15 Little Waymouth Car Park<br><i>102 Waymouth Street</i> | <b>1</b> 24 Hour Car Park                             |
| 4 Park Fast<br><i>20 Newmarket Street</i>              | 8 Wilson City West Car Park<br><i>189 - 207 Hindley Street</i> | 12 Currie Street<br><i>149 Currie Street</i>                    | 16 Henry Waymouth Car Park<br><i>100 Waymouth Street</i>  | <b>1</b> Car Park                                     |

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## Ageing Safely Forum 22 - 23 October 2009, Adelaide

### Accessible Accommodation

For your convenience the forum organisers, Happenings Australia have sourced the below accommodation options to assist you with your accommodation needs while in Adelaide. Each hotel offers varying levels of comfort and rates; all are located within close proximity to the Bob Hawke Prime Ministerial Centre. To take advantage of forum rates negotiated on your behalf please advise upon booking you are attending the Ageing Safely Forum organised by Happenings Australia.

ALL RATES ARE PER ROOM/APARTMENT PER NIGHT

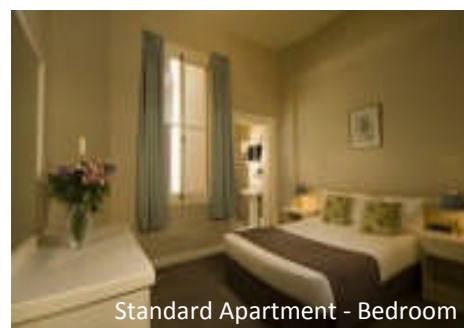
#### APARTMENTS

##### Quest Mansions – 3.5 Star

21 Pulteney Street, Adelaide, South Australia, Telephone: +61 8 8232 0033  
[www.questmansions.com.au](http://www.questmansions.com.au)

Located in the heart of Adelaide city, between Rundle Mall & North Terrace; Quest Mansions is walking distance to Adelaide's key attractions including the cosmopolitan Rundle Street featuring a variety of cafés, restaurants and boutique shopping. Located a 7 minute walk from the forum.

- \$133 - Standard 1 bdrm apartment
- \$139 - Executive 1 bdrm apartment
- \$162 - Family 1 bdrm apartment (1 x QS & 1 x Single)



Standard Apartment - Bedroom

**Room Features:** Air Conditioning, Alarm Clock, Bathroom Amenities, Cable TV in room, Coffee maker/tea, TV, Full Kitchen in room, Hair Dryer, Iron/Ironing Board in room, Internet Access, Microwave, Sofabed/Rollaway/Z-bed

##### Oaks Embassy – 4.5 Star

96 North Terrace, Adelaide, South Australia, Telephone: +61 8 8124 9913  
[www.theoaksgroup.com.au](http://www.theoaksgroup.com.au)

Perfectly located on North Terrace in the heart of the CBD and opposite the Adelaide Convention Centre, Oaks Embassy Apartment Hotel offers contemporary one, two and three bedroom spacious apartment accommodation. Enjoy the hotels luxurious facilities including superb indoor heated lap pool, sauna, spa, plunge pool, steam room, gymnasium. A great base for business or pleasure. Located a 6 minute walk from the forum.

- \$160 per night - 1 bdrm Deluxe Apartment
- \$219 - 2 bdrm Deluxe Apartment (1 x QS, 1 x DB)



Deluxe Apartment - Bedroom

**Room Features:** full kitchen & laundry facilities, Mini bar, air-conditioning, Colour TV, in house movies & free cable TV, Broadband internet access and an in room safe

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# Ageing Safely Forum 22 - 23 October 2009, Adelaide

## Accessible Accommodation con't

ALL RATES ARE PER ROOM/APARTMENT PER NIGHT

### HOTEL STYLE ACCOMMODATION

#### The Sebel Playford, Adelaide – 5 Star

120 North Terrace, Adelaide, South Australia, Telephone: + 61 8 8213 8888  
www.mirvachotels.com/bsouth-australia-b

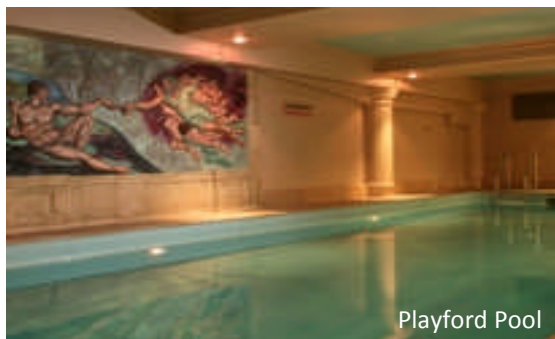
The Sebel Playford Adelaide is a boutique hotel in the heart of Adelaide which offers the perfect blend of classical style and contemporary luxury. Located only 9km from Adelaide International Airport, this hotel has a stunning Art Nouveau ambience and features 182 beautifully appointed guestrooms and suites, luxurious amenities and exquisite cuisine. Ideally situated with the Festival Theatre, Parliament House, central business district and major shopping and restaurant precincts are within easy walking distance.

Located 2 minutes walk from the forum.

\$239 - Standard Playford Guest Room

**Room Features:** Relax in award-winning luxury accommodation, our wonderfully detailed hotel rooms provide classical elegance and style. Boutique teas, coffee and hot chocolate supplied in the room. Bedding configuration is one queen size bed or two queen size beds in a twin room.

**Other Room features include:** Air conditioning, Fox channels, Pay Movies, Mini-bar, High-speed internet, Tea & coffee making facilities



Playford Pool



Standard Playford Guest Room

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*working across sectors to prevent violence & abuse of older people*

Bob Hawke Prime Ministerial Centre, Adelaide

22<sup>nd</sup> – 23<sup>rd</sup> October 2009

## REGISTRATION FORM

Please fax or mail registration form to ADFV Forum Organisers:

**Happenings Australia Pty. Ltd.**

**Att:** Stephanie Sweetman, 511 Spencer Street, West Melbourne VIC 3003

**Email:** s.sweetman@happenings.com.au **OR** Facsimile: (03) 9329 6466

### Personal Details

<b>Title:</b>	<b>Given Name:</b>	<b>Surname:</b>
<b>Name (as wanted on name badge, if different from above):</b>		
<b>Job Title:</b>	<b>Division:</b>	
<b>Organisation:</b>		
<b>Address:</b>		
<b>Suburb:</b>	<b>State:</b>	<b>Postcode:</b>
<b>Business Phone:</b>	<b>Mobile Phone:</b>	
<b>Fax:</b>	<b>Email:</b>	
<b>Dietary requirements:</b>		
<b>Other special requirements (i.e. mobility):</b>		

### Registration Fees

**Forum Registration Fees** - Early Bird Registration closes Friday 11<sup>th</sup> September

Government, University and Major National Charity Registration – <b>Early Bird</b>	<input type="checkbox"/>	<b>\$275</b> inclusive of GST
Community Based Registration – <b>Early Bird</b>	<input type="checkbox"/>	<b>\$225</b> inclusive of GST
Concession / Retired registration – <b>Early Bird</b>	<input type="checkbox"/>	<b>\$175</b> inclusive of GST
Government, University and Major National Charity Registration	<input type="checkbox"/>	<b>\$300</b> inclusive of GST
Community Based Registration	<input type="checkbox"/>	<b>\$250</b> inclusive of GST
Concession / Retired Registration	<input type="checkbox"/>	<b>\$200</b> inclusive of GST
<b>Networking Dinner Registration Fees</b>		
Dinner Ticket	<input type="checkbox"/>	<b>\$55</b> inclusive of GST

**REGISTRATION FEES TOTAL**

## Payment Details

Full payment must accompany your registration. This document is a **TAX INVOICE** once payment has been received.

Please indicate method of payment:

1/  CREDIT CARD                      2/  CHEQUE                      OR                      3/  DIRECT DEPOSIT

### 1/ CREDIT CARD PAYMENT

VISA       MASTERCARD       AMERICAN EXPRESS

(Unfortunately we are unable to accept payments made via Diners)

Card number: \_\_\_\_\_

Name on Card: \_\_\_\_\_

Expiry Date: \_\_\_\_\_

Total Payment Amount: \_\_\_\_\_

### 2/ CHEQUE PAYMENT

Please make your Cheque payable to:

**Happenings Australia Pty Ltd.**

**ABN 83 068 879 390**

### 3/ DIRECT DEPOSIT PAYMENT

Account Name: Happenings Australia

BSB Number: 033 005

Account Number: 268 365

\*Payment reference: ADFV "Delegate Surname" E.g ADFV Smith

A confirmation letter confirming your registration will be emailed to you. This email will include any further advice and important information pertaining to the forum prior to your arrival.

### CANCELLATIONS

All cancellations must be received in writing to the forum managers. Any cancellations received 3 weeks prior to the conference (before the 1st of October) will receive a refund less \$25.00 (AUD) administration fee.

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## Forum Enquiries

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**Happenings Australia Pty. Ltd.**

Telephone: (03) 9329 6400

Facsimile: (03) 9329 6466

Email: [s.sweetman@happenings.com.au](mailto:s.sweetman@happenings.com.au)

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