

## Community Services Training Package CHC02 **Rev Up for the Review**

### CHC02 Review Update Bulletin – April 2008

#### What's in this issue?

Welcome to the Community Services Training Package CHC02 Review April *Update Bulletin*; the 15th in our series of Stakeholder newsletters. This edition focuses on:

- ✿ *Draft 2 Feedback*
- ✿ *Draft 2 Working Group Sessions*
- ✿ *Steering Committee & Industry Reference Group Teleconference Meetings*
- ✿ *Project Statistics*
- ✿ *Contact Details*
- ✿ *Project Timeline*

*"You've done a tremendous job with Draft 2 and overall I am very happy. I'm actually not passionately unhappy about anything!"*

*Sandra Templar  
Team Leader  
Institute of TAFE Tasmania*

#### Draft 2 Feedback

The CHC02 Review Draft 2 validation period has closed. The draft qualifications were available for feedback from mid-December 2007 to 31 March 2008.

The Skills Council also conducted a round of national consultation forums coinciding with the CHC02 Draft 2 validation period. These forums enabled stakeholders to clarify any issues regarding the validation process and provide feedback as appropriate.

Over 140 pieces of feedback have been received from interested stakeholders across Australia.

The Skills Council would like to thank all stakeholders who participated in the validation sessions and/or provided feedback on Draft 2 of the Community Services Training Package qualifications.

#### Draft 2 Working Group Sessions

Working Group sessions have occurred in various work areas. The purpose of these sessions is to further discuss particular qualifications, competency units or proposed changes. This targeted exploration of specific issues enables the CHC02 technical writer to obtain detailed information around specific issues highlighted during the Draft 2 Validation process. Working Group sessions have held for the following areas of work:

- Client Assessment and Case Management;
- Medication Management;
- Child Protection;
- Education Support.

If you feel there is a need for further discussion in a particular work area, please contact the Skills Council to discuss.

*"I'm impressed with the level of engagement by the Skills Council – both from the technical writing perspective and in terms of logistics and coordination. I was happy we got the opportunity to have another Working Group meeting with key people."*

*Robert Ryan  
Training & Specialist Support Branch  
Department of Child Safety, Queensland*

#### Steering Committee & Industry Reference Group Teleconference Meetings

Steering Committee and Industry Reference Group teleconference meetings are scheduled to occur on 9 May. The Skills Council will provide the Committee and Reference Groups with an update on the progress of the review. Dates for face to face meetings will be determined once all feedback has been analysed and Draft 3 has been developed.



Industry Skills Council

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### Project Statistics July 06 – April 2008

- ✿ ISC Web Site Visits: 480,343
- ✿ Discussion Paper Downloads: 60,421
- ✿ Scoping Report Downloads: 10,665
- ✿ Draft 1 Material Downloads: 2,560
- ✿ Draft 2 Material Downloads: 1,174
- ✿ Issues Register Downloads: 1383
- ✿ Source Document Register Downloads: 1060

### Project Contact Details Information & Farewell to Project Co-ordinator Vanessa Dayeh

Project Co-ordinator, Vanessa Dayeh will be leaving the CS&H ISC in May after making a substantial contribution to the CHC02 Review. We thank Vanessa for her efforts supporting the success of the project to date and wish her well in future.

From May 2008, Project Coordinator Anita Jacobsen will be responsible for the coordination of the CHC02 Review Project. Anita is available to provide further information about the review.

Anita Jacobsen: Phone (02) 9270 6627, Email

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For more information about the project please visit the project WebPages

[http://www.cshisc.com.au/load\\_page.asp?ID=189](http://www.cshisc.com.au/load_page.asp?ID=189)

### CHC02 Review Project TimeLine (adjusted to accommodate Project Progress to date)

