



Australian Government
Department of Health and Ageing

To Whom It May Concern:

**AVAILABLE NOW - CONTINENCE AIDS PAYMENT SCHEME (CAPS)
TRANSFER AND AUTHORITY TO DIRECT PAYMENT FORM**

The CAPS transfer and authority to direct form is now available on the Australian Government's bladder bowel website.

The form will enable clients to use, in limited circumstances, a family member, carer or other responsible person to act on their behalf. Continence Aids Assistance Scheme (CAAS) clients can use their Centrelink Correspondence Nominee, Department of Veterans' Affairs (DVA) Trustee to act on their behalf to transfer to the CAPS. This form also enables clients to direct their CAPS payments to an organisation that can assist them in the purchase of their continence products, if clients wish.

The CAPS transfer and authority to direct form is available and can be downloaded at <http://www.bladderbowel.gov.au>

It is important that clients include the **reference number** on the form when completing (the 7 digit reference number can be found on correspondence from Medicare Australia), and return it to Medicare Australia as soon as possible for processing. If the processing of the clients form is delayed, they may not receive the CAPS payment in the first two weeks of July 2010, but clients will receive the full CAPS payment for 2010-11 of \$497.79 (or two half payments if required) shortly after processing. For CAAS clients who have already registered their interest to receive this new form, a mail out will commence from 7 June 2010.

Clients/carers should call Medicare Australia on 132 011 and select option 1 for further information. Clients or carers can also email continence@health.gov.au to request a copy of this form be sent to them, please provide the clients first name & surname, date of birth and postal address in the email.

Only CAAS clients who have been invited to transfer by Medicare Australia may use the CAPS Transfer and Authority to Direct Payment form. The new CAPS application form will be available on the bladder bowel website at the end of June 2010.