



Aged & Community Services Association of NSW & ACT Inc (ACS NSW & ACT) in association with Aged & Community Care Victoria (ACCV) & Aged & Community Services SA & NT inc. (ACS SA & NT) has the pleasure of inviting you to participate in their

18th Annual Tri-State Conference & Trade Display Albury 1ST-3RD MARCH 2009

JUGGLING PRIORITIES IN AGED CARE

PROUDLY SPONSORED BY



Tri-State Conference is proudly presented by



CONFERENCE ORGANISER

Aged & Community Care Victoria (ACCV)
Phone: 03 9805 9400 Fax: 03 9805 9455
Level 7, 71 Queens Road, Melbourne Victoria 3004

Welcome

Aged & Community Services Association of NSW & ACT Inc (ACS NSW & ACT) in association with Aged & Community Care Victoria (ACCV) & Aged & Community Services SA & NT inc. (ACS SA & NT) is pleased to be hosting the 18th Annual Tri-State Conference in Albury at the Albury Convention & Performing Arts Centre on 1st March - 3rd March 2009. We look forward to see you at this key industry event in 2009.

Conference Theme

Our theme for the conference this year is *Juggling Priorities in Aged Care*. The conference will focus on the coverage of practical applications and solutions for aged care delivery within a changing environment. The aim of the conference is to provide an opportunity for those in the industry who are achieving best practice through innovation and excellence to share the knowledge and know-how with colleagues and friends.

Pre Conference

Tri-State Classic Golf Game

Saturday 28th February 2009
Wodonga Country Golf Club
Tee-Off 1.30pm

Tri-State Classic Winery Tour

Saturday 28th February 2009
A full day tour throughout the historic Rutherglen Wine Region
Departing 10am Albury Convention Centre, returning 5pm

LIMITED SPACES ARE AVAILABLE

Tri-State Classic Dinner

Saturday 28th February 2009
A three course networking dinner
Crown Lounge, 491 Kiewa Street, Albury
Commences at 7.00pm



Conference

Tri-State Conference Dinner

A NIGHT AT THE CIRCUS

Monday 2nd March 2009

Auditorium, SS&A Club Olive Street Albury

The conference dinner always a highlight is. This year will be no exception with a fantastic evening of food, wine and entertainment, located centrally within Albury's CBD,
Commences at 6.30pm sharp

LIMITED SPACES ARE AVAILABLE

Cocktail Function

Sunday 1st March 2009

Albury City Library Museum

This provides the ideal networking opportunity for exhibitors and delegates alike, with fantastic food, wine & entertainment.

(Included in Full Delegate registration)



Accommodation

ACCV is pleased to be providing a booking service for all delegates and exhibitors. Please refer to booking form for further information. For further information contact Laura Reddaway, Event & Marketing Support Officer, ACCV.
Telephone: (03) 9805 9400 Email: laurar@accv.com.au



18TH ANNUAL TRI-STATE CONFERENCE & TRADE DISPLAY MARCH 2009

PROGRAM SUNDAY 1ST MARCH

10.30am-1.00pm	REGISTRATION
1.00pm-2.00pm	Exhibitor & Delegate Reception Lunch (Served within Trade Exhibition)
2.00pm-2.15pm	CONFERENCE WELCOME On Behalf of Host State Ian Wilson President, Aged & Community Services Association of NSW & ACT Welcome to Country Ceremony Introduction by Conference Facilitator Denise Drysdale
2.15pm-3.45pm	IT for the Aged and Community Care Industry A Distraction or Core Business Session Chair –The Hon Neil Batt AO Executive Director, Australian Centre for Health Research The Hon Justine Elliot MP Minister for Ageing (Invited) The Government's Focus on IT in Aged Care Rod Young, CEO, Aged Care Association Australia Peter Fleming National E Health Transition Authority George Margelis, Health Manager, Asia Pacific Intel Australasia
3.45pm-4.15pm	AFTERNOON TEA
4.15pm-5.00pm	The Ageing Population Juggling The Past, Present & Future, Where to next?? Dr Peter Elyard A futurist and strategist who lives in Melbourne. Peter is a graduate of Sydney University (BSc.Agr) and of Cornell University (MS, Ph.D).
5.00pm-5.45pm	Building Winning Teams to deliver a Stand Out Performance Tommy Hafey has motivated thousands of individuals to far greater levels of personal performance. His reputation for developing sporting teams is legendary. His ability to enhance the activities of commercial teams through improved psychological performance, improved team spirit, greater dedication, creative leadership is second to none. Guest Speaker Tom Hafey, MBE
5.45pm – 7.45pm	COCKTAIL PARTY Albury City Library Museum (Adjacent to Albury Convention Centre)



18TH ANNUAL TRI-STATE CONFERENCE & TRADE DISPLAY MARCH 2009

PROGRAM MONDAY 2ND MARCH

8.30am – 9.00am	REGISTRATION
9.00am – 9.15am	Day 2 Conference Welcome Denise Drysdale – Conference Facilitator
9.15am – 9.50am	'Healthy Ageing, Ageing in the Community and the Social Participation of Older People' Professor Jeni Warburton new John Richards Chair of Rural Aged Care Research, La Trobe University Albury Wodonga Campus.
9.50am-10.30am	Changing Trends In Aged Care – Some Implications, Research Paper Discussion Ian Monday, Assistant Commissioner, Economic & Social Research Branch Productivity Commission
10.30am – 11.00am	MORNING TEA
11.00am-11.05am	2010 Tri State Conference Presentation – Mt Gambier Mae Steele, Tourism Manager, City of Mt Gambier
11.05am – 11.45am	Rupert Hugh-Jones Effective Communication – Don't wait for the crisis!
11.45am – 12.30pm	Juggling with Knives is a Dangerous Sport This session intends to provide providers with practical skills to determine what the expectations of the clients and their representatives are and to determine whether they can be or should be met by the provider. And to identify the risk factors and what strategies to put into place to minimize their exposure. Victor Harcourt ,Principal, Russell Kennedy Solicitors Sabine Phillips, Principal, Russell Kennedy Solicitors
12.30pm – 1.30pm	LUNCH The Battle of the States Clowning Around On The Forecourt – A series of Team Building Activities

1.30pm – 3.00pm

Concurrent Sessions

Residential Care	Community Care	Management / Governance
Nursing, An Essential Element of Governance in Aged Care Karen Ross, Erigo MAC	Community Connections: Maximising opportunities for creative and innovative delivery through partnering across programs, agencies and clients Michelle Jennings, Villa Maria	Improved Management Systems in Aged Care Graeme Wickenden, Villa Maria Society
GP in the Home Cameron Davidson, GP in the Home	The Community Care Viability Supplement: driving your dollar further Marguerita Stephens, Aged and Community Services Australia	Technology Strategy Jason Howie, KinCare
IT Building Blocks in Aged Care Chris Sargood, Benetas	Integrating Community Care Rhonda Held, Dr Goetz Ottman Uniting Care Community Options	Successful Approved Provider Amalgamation: A Case Study David Wallace, Wallace Mackinnon & Associates PL

PROGRAM MONDAY 2ND MARCH

3.00pm-3.30pm

AFTERNOON TEA

3.30pm – 4.30pm

Image of Aged Care Project
Greg Mundy, CEO, Aged & Community Services Australia

6.30pm **Sharp**

A NIGHT AT THE CIRCUS
Conference Dinner at SS & A Club

PROGRAM TUESDAY 3RD MARCH

9.00am-9.15am

Day 3 Conference Welcome
Jill Pretty, CEO, Aged & Community Services
Association of NSW & ACT

	Wellbeing / Lifestyle	Community Care	Retirement Living
9.15am – 10.45am Concurrent Sessions	Innovative Practice Paul Brophy, Brotherhood of St Laurence	Aged Migrant Connections Program Maria Connor, Villa Maria	Affordable housing for older people is it the model for the future? Roland Naufal, Aged & Community Services Australia
	Music Therapy relaxation and Mandala to enhance residents' emotional well being project Nyssa McPhail, Tania Surgeoner, Sue Donaldson Villa Maria, Berwick	Prompting and Monitoring Patient Compliance using SMS Gerard Stevens, Webstercare	Keeping the Balance in our current economic environment Mike Furner, Bapt Community Services
	Partnerships equal positive outcomes for Clients, Organisations and the Community Kylie Knoble, Villa Maria Southern Community Services	PITCHing uncertainty – uncovering the balance in priorities Kath McNaught, Bapcare	

10.45am-11.30am

MORNING TEA

The Final Round – Battle of the States
Clowning Around On The Forecourt – A series of Team Building Activities

11.30am-12.45pm

Panel Session
Licensing and Regulation of Personal Care Workers

Session Chair
Gerard Mansour, CEO, Aged & Community Care Victoria

Greg Mundy, CEO, Aged & Community Services Australia
Ged Kearney, Federal Secretary, ANF

12.45pm – 1.00pm

CLOSE OF CONFERENCE



18TH ANNUAL TRI-STATE CONFERENCE & TRADE DISPLAY MARCH 2009

Full Registration

Status	Paid before 25/01/09	Paid after 26/01/09
Full Day		
Member	\$510.00	\$560.00
Non-Member	\$615.00	\$670.00
Single Day		
Member	\$220.00	\$230.00
Non-Member	\$280.00	\$290.00
Multiples of 2 or more		
Member	\$465.00	\$525.00
Non-Member	\$580.00	\$640.00

Prices stated are GST Inclusive.

Entitlements

Full Conference Registration includes:

- All Conference Sessions
- Morning, Afternoon Teas & Lunch
- Conference Satchel & Notes
- Entry to Trade Exhibition
- Entry to Cocktail Function

Day Conference Registration includes:

- Conference Satchel
- Notes (for that day)
- Entry to Trade Exhibition

Method of payment

- Full payment **MUST** accompany all registration forms. Registrations will not be confirmed until payment is received.
- We accept cheque, Master Card and Visa

Acknowledgement

All registrations will be acknowledged in writing within 7 days after payment has been received, together with details of registration procedures on arrival. This will also act as your receipt. Should you not receive a response please contact event organiser.

Cancellations & Refunds

Cancellation Policy, For cancellations received prior to two months a 15% cancellation fee will be applicable. A 50% cancellation fee will be applicable for cancellations received from 1 month to 2 months before the conference date. There will be no refunds issued for cancellations received less than 1 month before the conference. All cancellations are required in writing addressed to conference secretariat office Level 7, 71 Queens Road, Melbourne Victoria 3004.

Registration Desk

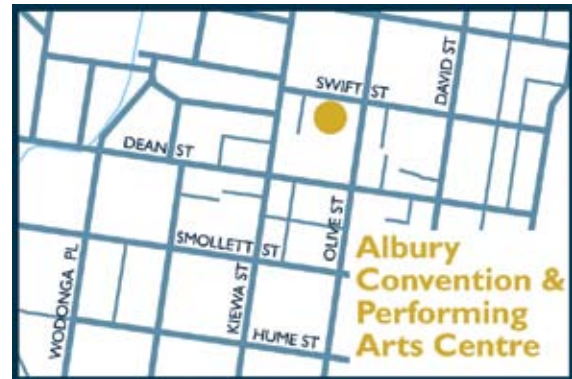
The Conference Registration Desk will be located within the foyer of Albury Convention Centre.

Opening Hours:

Sunday 1st March	10.30am – 5.00pm
Monday 2nd March	8:30am – 5.00pm
Tuesday 3rd March	9.00am – 1.00pm

Parking

Ample FREE car parking is available adjacent to venue in Swift Street, Albury.



Disclaimer

The speakers, topics and times are correct at the time of publishing and, in the event of unforeseen circumstances, the organiser reserves the right to alter or delete items from the conference program. In the event of industrial disruption or other unforeseen circumstances, the conference organisers accept no responsibility for loss of monies incurred by delay.

Catering

Please advise of special dietary requirements via registration form or by contacting the event organiser (ACCV).

Registration Enquiries

For further information please contact:

Laura Reddaway

Events & Marketing Support Officer
Aged & Community Care Victoria

Level 7, 71 Queens Road, Melbourne, VIC 3004

Telephone: (03) 9805 9400 Facsimile: (03) 9805 9455

Email: laurar@accv.com.au

General Enquiries

For further information please contact:

Matthew Monaghan

ACCV Conferences & Events

Level 7, 71 Queens Road, Melbourne, VIC 3004

Telephone: (03) 9805 9400 Facsimile: (03) 9805 9455

Email: matthewm@accv.com.au

Please complete one form per person and print in block letters or type and keep a photocopy for personal records. To register on-line go to the ACCV website www.accv.com.au and follow the link to the Tri-State Conference.

Alternatively return via fax (03) 9805 9455

Title (Dr/Mr/Mrs/Ms/Miss etc)

First Name

Surname

Organisation

Position

Address

Town/City

Postcode

Telephone

Fax

Email

Conference Registration

Please see 'Registration Entitlements' for complete registration entitlements. **Please tick box.**

Registration Fees:	Member		Non Member	
	Before 25/01/09	After 26/01/09	Before 25/01/09	After 26/01/09
Full	<input type="checkbox"/> \$510	<input type="checkbox"/> \$560	<input type="checkbox"/> \$615	<input type="checkbox"/> \$670
Single Day	<input type="checkbox"/> \$220	<input type="checkbox"/> \$230	<input type="checkbox"/> \$280	<input type="checkbox"/> \$290
Multiples of 2 or more	<input type="checkbox"/> \$465	<input type="checkbox"/> \$525	<input type="checkbox"/> \$580	<input type="checkbox"/> \$640

Preferred name for badge

Special Dietary Requirements

Social Bookings, Conference Events & Conference Dinner

Pre Conference

Saturday 28th February

- Tri-State Classic Dinner** \$50.00 per person _____ Number Required
Crown Lounge, 491 Kiewa Street, Albury
Commences 7.00pm, includes 3 course meal, beverages at bar prices
- Tri State Classic Golf & Dinner** \$70.00 per person _____ Number Required
- Tri State Classic Winery Tour** \$55.00 per person _____ Number Required
10am departure from Albury Convention Centre
Includes all tastings, attractions and lunch

Conference Events

Sunday 1st March, Albury City Library Museum

- Cocktail Function** (complimentary) _____ Number Required
- Tri-State Conference Dinner** \$95.00 per person _____ Number Required
Monday 2nd March - Commences 6.30pm sharp
SS&A Club, 570 Olive Street Albury
Limited Spaces Register Today

Program Session Booking

Please indicate which concurrent sessions you wish to attend. **Tick only one session in each time slot**

CONCURRENT 1 Monday 2nd March 1.30pm - 3.00pm

- Residential Care Community Care Management / Governance

CONCURRENT 2 Tuesday 3rd March 9.15am - 10.45am

- Wellbeing / Life Style Community Care Retirement Living



18TH ANNUAL TRI-STATE CONFERENCE & TRADE DISPLAY MARCH 2009

Accommodation

Venue	Cost Per Night Per Room	Number Nights Required	Number of Rooms Required	Room Preferences	Total
Chifley Albury Cnr Dean & Elizabeth Streets Albury, 4 Star Property	Queen Deluxe \$154.00				
	Executive Room \$187.00				
Country Comfort Albury Hovell Tree Cnr Hovell Street & Wodonga Place, Albury, 4 ½ Star property	Premier Suite \$140.00				
	Superior Suite \$159.00				
Sundowner Albury Paddlesteamer 324 Wodonga Place Albury 3 ½ Star property	Single Room \$109.00				
	Twin/ Double Room \$109.00				
Quality Hotel On Olive 79 Olive Street, Albury, 4 star property	Standard Queen Suite \$145.00				
	Corporate Deluxe Suites \$165.00				
The Quality Siesta Resort 416-422 Wagga Road (Hume Highway) Albury 4 ½ star property	Standard Queen Suite \$135.00				
	Corporate Deluxe Suites \$165.00				
	Executive Spa Suites \$195.00				
Total					\$

Check In Date:/...../.....

Check Out Date:/...../.....

Payment Summary

All prices are inclusive of GST

Conference Registration	\$
Social Bookings	\$
Accommodation	\$
Total	\$

Method of Payment

Cheque (If paying by cheque, please make payable to Aged and Community Care Victoria)

Credit Card

Bankcard

Mastercard

Visa

Cardholder's Name

Expiry Date

/

Card No.

Signature

If paying by credit card, registrations can be made by facsimile to 03 9805 9455

Please send payment & registration form to:

ACCV, Level 7, 71 Queens Road, Melbourne Victoria 3004

Tel: 03 9805 9400 Fax: 03 9805 9455 Email: laurar@accv.com.au

Enquiries to: Laura Reddaway, Event & Marketing Support Officer, ACCV