



Aged & Community Services

SA & NT Inc

**ANGLICARE**  
AGED CARE SA

## **Zero Tolerance - recognizing and addressing the abuse and neglect of older people** *Developed and presented by Anglicare SA*

**Ideal for all staff, Board members, key personnel and new managers**  
**3 hour workshop - Maximum 20 participants per workshop**

Anglicare SA's "**Zero Tolerance – recognising and addressing the abuse and neglect of older people**" program assists individuals and agencies to meet their legal and moral obligations for notification of abuse of the elderly.

The training program provides essential education in recognising and addressing the broader scope of elder abuse to ensure a preventative approach is adopted within all service delivery settings. The training also provides strategies to effectively deal with instances of elder abuse that may occur.

The training program covers:

- The attitudes and values participants have and the impact when considering whether behaviour is abusive;
- The definitions and context for what constitutes abuse of the elderly;
- The legislative context in Australia for reporting abuse and neglect including the responsibilities of individuals;
- The importance of collaborative practices in responding to the abuse of the elderly.

The Training Package is presented as an interactive workshop, utilizing case scenario's and applies the adult learning principles as well as having the "tick of approval" for its Learning, Literacy and Numeracy (LLN) content.

### **DATES FOR 2008 TRAINING**

**The following training sessions will be conducted at the ACS Training Room,  
246 Glen Osmond Road Fullarton.**

<b>Date</b>	<b>Time</b>
Thursday 7th February 2008	1pm - 4pm
Tuesday 11th March 2008	9am - 12pm
Monday 14th April 2008	1pm - 4pm
Wednesday 21st May 2008	1pm - 4pm
Monday 16th June 2008	1pm - 4pm

If you would like this training to be completed in house for your staff or would like to attend a Train the Trainer course please contact the ACS Office 8338 7111 to arrange.

Aged & Community Services SA&NT Inc  
246 Glen Osmond Road Fullarton SA 5063  
Fax: (08) 8338 7077 Website: [www.agedcommunity.asn.au](http://www.agedcommunity.asn.au)



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# Zero Tolerance - recognizing and addressing the abuse and neglect of older people *Developed & Presented by Anglicare SA*

## REGISTRATION FORM - FAX TO 8338 7077

**PLEASE TICK THE SESSION TO BE ATTENDED (all sessions are being conducted at the ACS Training Room, 246 Glen Osmond Road Fullarton)**

- |                          |                            |            |
|--------------------------|----------------------------|------------|
| <input type="checkbox"/> | Thursday 7th February 2008 | 1pm - 4pm  |
| <input type="checkbox"/> | Tuesday 11th March 2008    | 9am - 12pm |
| <input type="checkbox"/> | Monday 14th April 2008     | 1pm - 4pm  |
| <input type="checkbox"/> | Wednesday 21st May 2008    | 1pm - 4pm  |
| <input type="checkbox"/> | Monday 16th June 2008      | 1pm - 4pm  |

### MAXIMUM 20 PER WORKSHOP

If you would like training to be delivered in house for your staff or wish to attend a Train the Trainer sessions please contact the ACS Office on 8338 7111

Name \_\_\_\_\_

Name of Employer/Facility \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_ Fax: \_\_\_\_\_

Email \_\_\_\_\_

Special Requirements (access, dietary requirements) \_\_\_\_\_

*Catering will be provided*

#### REGISTRATION FEES (GST Inc):

#### ACS Members

\$88.00

#### Non Members

\$154.00

#### Registration Information

**Bookings:** Must be made prior to the workshop on the registration form provided and FAXED back to ACS SA&NT 8338 7077. (Please note no telephone bookings will be accepted).

**Confirmations:** A confirmation letter and tax invoice will be sent upon receipt of the registration to the contact details as detailed above.

**Payment:** An invoice will be issued upon receipt of registration and payment can be made by:  
**Cheque** - cheques should be made payable to ACS SA&NT and mailed to 246 Glen Osmond Road Fullarton SA 5063

**Direct Credit** - payment can be deposited into ACS SA&NT bank account ANZ Bank Hutt Street BSB 015 056 Account 1001 04624 and quote Invoice Number

**Refund Policy:** Should any delegate withdraw from the seminar in less than 5 working days prior to its commencement, no refund will be given. A substitute delegate is welcome. Please notify ACS SA&NT of substitute delegates as soon as possible.

**Cancellations:** ACS SA&NT reserves the right to cancel events if sufficient numbers are not achieved. In the case of a cancellation by ACS SA&NT all registration fees will be refunded in full.

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